

## PRIMANET WARDROBE MANAGEMENT SOFTWARE

ENHANCED SERVICE FOR YOUR CUSTOMERS AND THEIR STAFF

The corporate clothing, work wear and PPE supply sector is extremely competitive and the demand placed on suppliers to deliver a high quality, personal and more efficient service is now more important than ever.

Our Wardrobe Management suite takes your level of customer service one step further and sees not only customer retention improve but significantly supports your bid for new contracts.

The Wardrobe Management module will control and support wearer allocations based on job role and grade, deliver detailed reports on usage and allow your customers to manage this aspect of their business more



effectively. This can then be extended out to the wearers themselves by giving them web based access to place their own uniform replacement requests – it is seen by many customers as providing real added value and helping build a real partnership approach between supplier, customer and wearer.

## **KEY FEATURES**

► Enables the definition and management of employee uniform entitlements. The entitlements can be managed by the number of garments an employee can have, points value of each item or the value of each item

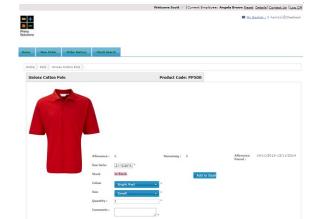
► Controls within the ordering process ensure that an employee can only purchase the uniform they are entitled

► Manages the roll out of uniform to employees ensuring they receive the right garments at the right time

► Online ordering functionality facilitates the direct entry of orders by the customer/employee whilst still controlling what they can buy within the parameters of the employee's entitlement

► Online ordering enables customers/employees to monitor their own order progress, view any remaining entitlement and generally manage their own uniforms

► Reporting capabilities enable detail KPI reporting to customers covering the likes of delivery performance, expenditure and usage



## **KEY BENEFITS**

► Assists customers and their employees in ordering the correct uniform

► Enables customers to manage expenditure

- Direct customer/employee ordering reduces overhead on order processing
- Systemises customer KPI reporting
- ▶ Full history if an employee's orders and returns

Accurate tracking of orders, stock levels and returns within a centralised system

"WE HAVE ACTUALLY WON NEW CONTRACTS BASED ON THE STRENGTH OF THE SPECIALIST WEB ORDERING SELF-SERVICE CAPABILITY WE CAN PROVIDE! IT PROMOTES A PARTNERSHIP APPROACH AND CUSTOMERS LOVE USING IT AND THE TRANSPARENCY IT DELIVERS"



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